

Service Improvement Feedback Form

Dear [Factory Name],

Your factory was audited by our auditor(s) on [Audit Date]. As part of our continuous improvement process, we value your feedback on our audit service. Please complete the following questionnaire and return it to our office via email at sundeptomariso@gmail.com by the next day after the audit.

Best Regards

IQMCINDIA Certification Pvt Ltd.

1. **Auditor Arrival Time:**
 - Before 10:00 a.m.
 - 10:00 a.m. - 11:00 a.m.
 - 11:00 a.m. - 12:00 p.m.
 - Afternoon

2. **Auditor Leaving Time:**
 - Before 3:00 p.m.
 - 3:00 p.m. - 4:00 p.m.
 - 4:00 p.m. - 5:00 p.m.
 - After 5:00 p.m.

3. **Transportation of Auditor:**
 - **Arrival:**
 - Full pick-up
 - Partial pick-up
 - Independent arrival
 - **Departure:**
 - Full pick-up
 - Partial pick-up
 - Independent Leaving

4. **Auditor's Attitude:**
 - Bad
 - Fair
 - Good

5. **Clarity of Opening Meeting:**
 - Bad
 - Fair
 - Good

6. **Clarity of Closing Meeting:**
 - Bad
 - Fair
 - Good

7. **Auditor's Fairness:**
 - Bad
 - Fair
 - Good

8. **Did the auditor engage in any inappropriate activities?**

- Yes

- No

- **If yes, please specify:**

- Asked for gift/special hospitality: _____

- Accepted gift/special hospitality: _____

- Or the same behavior in any other ways _____

10. **Other comments, if any:** _____

Signature: _____

Name and Position: _____

Factory Name: _____

Date: _____



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IQMCINDIA CERTIFICATION PVT LTD

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